

# FEDERAL BATTERIES



## WARRANTY STATEMENT

1300 133 980

[www.federalbatteries.com.au](http://www.federalbatteries.com.au)

# WARRANTY STATEMENT

Federal Batteries Pty Ltd warrants that the goods supplied to an original purchaser will be free from defects for the applicable Warranty Period and Applications set out below subject to the terms and conditions stated herein. All benefits under this warranty are additional to other rights and remedies under the applicable law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. This warranty does not cover goods imported into Australia other than by Federal Batteries Pty Ltd.

If a failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done, you are entitled to a refund for the goods and to claim a refund from the installer of any services associated with the installation of the goods.

## WARRANTY PERIOD

	Fitted to Std vehicle	Fitted to Start/Stop EFB specified	Fitted to Advanced Start/Stop EFB specified
<b>VARTA Silver AGM</b>	42 months	36 months	36 months
<b>VARTA Silver EFB</b>	42 months	24 months	
<b>VARTA Silver Dynamic</b>	42 months		
<b>VARTA Blue Dynamic</b>	40 months		

Excludes taxis and batteries used in deep cycle applications

<b>VARTA EFB Promotive Silver (Commercial)</b>	24 month
<b>VARTA Promotive Silver (Commercial)</b>	18 month
<b>VARTA Promotive Blue (Commercial)</b>	18 month
<b>VARTA Promotive Black (Commercial)</b>	12 month

## WARRANTY COVERAGE

If Federal Batteries Pty Ltd (itself or through a reseller) finds on examination that the battery is defective due to faulty manufacturing and is within the specified warranty period, then the battery will be replaced with an equivalent battery free of charge. The warranty period is not renewed or extended as a result of this replacement subject to your rights under the Australian Consumer Law.

This warranty covers batteries that become unusable or unserviceable due to defects in material and/or workmanship. Warranty period commences from date of original purchase. This warranty covers the product ranges listed below, provided that they are sized properly and used in the Application for which it was intended and charged with an approved charging profile. This warranty only applies to the original purchaser of the goods. Proof of purchase and return of good(s) in question must accompany any request for warranty. No exceptions will be accepted.

The tables lists the relevant intended use applications and the applicable warranty period for each product.

## WARRANTY EXCLUSIONS

This warranty does not apply to batteries that break or fail due to abuse or neglect such as:

- Incorrect or under specified battery type fitted to vehicle/application.
- Charge system problem/incorrect charging creating an over-charge or under-charge situation.
- Prolonged storage of the car or very minimal use.
- Deep discharge applications (heavy accessory loads etc).
- Electrical faults, Shorts, Excessive loads and loose wiring
- Damage to the battery caused by the consumer or other in-car and/or application fault.
- Any battery modifications such as acid additives, lead terminal changes, or any other contaminates.

To verify a warranty claim, the battery must be fully charged prior to adjudication. A flat (discharged) or sulphated battery is not considered to be a manufacturing defect and is not covered under this warranty.

If the battery fails during the warranty period, you can return the battery to the place of purchase with your original proof of purchase receipt. The battery will then be tested as per Federal Batteries Pty Ltd Test Procedure. You must bear any expense you may incur in making the claim (other than our costs of remedying the defect the subject of this warranty). The warranty is provided by Federal Batteries Pty Ltd 16 South Street Rydalmere NSW 2116. Contact No. 1300 133 980 or [www.federalbatteries.com.au](http://www.federalbatteries.com.au) for full terms and conditions.

It is becoming increasing common that fitting new batteries to certain modern vehicles requires the OBD (Electronic Codes) error codes to be reset and new battery registered on the vehicle so full functionality can be regained on the vehicle. Installation to be done by suitably trained and qualified persons.

Additionally, a conventional flooded battery may not be suitable for some vehicles and they may require technology such as Absorbed Glass Mat (AGM) or an Enhanced Flooded (EFB). This warranty does not extend to any goods that have been installed to an incompatible vehicle or incorrect vehicle programming which will void the warranty and potentially damage the vehicle.

Please refer to our website [www.federalbatteries.com.au](http://www.federalbatteries.com.au) for this Warranty Statement.

## DISCLAIMER

Federal Batteries Pty Ltd attempts to ensure the correctness of the product description and data contained herein. We reserve the right to change designs, specifications and pricing at any time without notice or obligation. It is the responsibility of the reader of this information to verify any and all information presented herein.